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Hi James,

We're excited to tell you that our third **#OnlineSafetyAtHome** pack is now available with new activities for parents and carers to use at home! Access them here:

[4-5s](#)

[5-7s](#)

[8-10s](#)

[11-13s](#)

[14+](#)

You can still find all of our previous home activity packs on our [parents and carers website](#). These can be downloaded at any time you choose.

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**Spread our message with our social media support pack**

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Using social media to keep in touch with parents and carers during lockdown?

Our new **#OnlineSafetyAtHome** social media support pack contains ready-to-use social posts and images to help you keep your community up to date with the latest news and resources.

[Access your support pack](#)

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## **Online safety during COVID-19: guidance & organisations**

It can be tricky keeping on top of the new online safeguarding guidance and resources being published to support you during COVID-19.

[Our latest blog post](#) signposts to key guidance, reporting routes, and organisations that can support you and the families you work with.

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## **Video chat during isolation: new for parents and carers**

Professionals and parents and carers have told us that children are using video-chatting apps and sites to access learning and keep in touch with friends and family.

Two new [Parent Info](#) articles look at some of the things parents and carers should think about to make sure their child's experience of video chat is safe and fun:

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- [Video chatting: a guide for parents and carers of primary school-age children](#)
  - [Video chatting: a guide for parents and carers of secondary school-age children](#)
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## **Our surveys are still open!**

Join over 200 professionals in sharing your views and helping us develop our support package by taking our [short survey](#).

The survey will be kept open to enable you to tell us if your views or experiences change over the next few weeks and months.

Like our professionals survey, our [parents and carers survey](#) is also staying open. Where you can, please share our survey to give them the chance to let us know about the challenges they face and how we can support them.

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## **Looking for e-learning opportunities?**

If you're using this time to develop, or refresh, your understanding of online safeguarding, why not take our [Keeping Children Safe Online e-learning course](#), developed in partnership with the NSPCC.

The NSPCC has temporarily reduced the price of this course by a minimum of 10% depending on the number of licences you buy.

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Check out our [Twitter](#) and [Facebook](#) for updates on the latest Thinkuknow advice and resources, and get in touch with us at [ceopeducation@nca.gov.uk](mailto:ceopeducation@nca.gov.uk) for further support or to share feedback on our new packs.

Best wishes,

CEOP Education Team

**Are your colleagues getting our emails?**

If you're being asked to forward on our emails, let your colleagues know they can [register for free](#) to receive our regular updates.



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